



# CERTIFICATE

The Certification Body  
of TÜV SÜD South Asia Private Limited  
certifies that



**Apollo Pharmacies Limited**  
Chennai Regional Office: Temple Steps, No: 184 – 187, B Block, 5th  
Floor, Anna Salai, Little Mount, Chennai - 600 013, Tamil Nadu, India

has implemented IT - Services Management System  
in accordance with **ISO/IEC 20000-1:2018**  
for the scope of

**Service Management System applies to NOC, Service Desk and  
Application Support Services including business functions for  
internal customers.**

The certificate is valid in conjunction  
with the main certificate from **2025-12-11** until **2028-12-10**  
Subject to successful completion of annual periodic audits  
The present status of this certificate can be obtained through TUV SUD website by scanning below QR code and by  
entering the certificate number (without spaces) on web page. Further clarifications regarding the status & scope of  
this certificate may be obtained by consulting the certification body at [info.in@tuvsud.com](mailto:info.in@tuvsud.com)

Certificate Registration No. **99 210 00030/02**

Date of Initial certification: **2025-12-11**

Issue Date: **2025-12-11** Rev. 00



Rahul Kale  
Head of Certification Body  
of TÜV SÜD South Asia Private Limited,  
Mumbai  
Member of TÜV SÜD Group



# CERTIFICATE

The Certification Body  
of TÜV SÜD South Asia Private Limited  
certifies that



**Apollo Pharmacies Limited**  
Bangalore Regional Office: #13/2 IHX Building, Singasandra,  
Hosur Main Road, Bangalore - 560 068, Karnataka, India

has implemented IT - Services Management System  
in accordance with **ISO/IEC 20000-1:2018**  
for the scope of

**Service Management System applies to NOC, Service Desk and  
Application Support Services including business functions for  
internal customers.**

The certificate is valid in conjunction  
with the main certificate from **2025-12-11** until **2028-12-10**

Subject to successful completion of annual periodic audits

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Certificate Registration No. **99 210 00030/03**

Date of Initial certification: **2025-12-11**

Issue Date: **2025-12-11** Rev. 00



Rahul Kale  
Head of Certification Body  
of TÜV SÜD South Asia Private Limited,  
Mumbai  
Member of TÜV SÜD Group



# CERTIFICATE

The Certification Body  
of TÜV SÜD South Asia Private Limited  
certifies that



**Apollo Pharmacies Limited**  
Delhi Regional Office: Plot No: I-2, First Floor, Block B1, Mohan  
Co-Operative Industrial Estate, Mathura Road, New Delhi - 110 044, India

has implemented IT - Services Management System  
in accordance with **ISO/IEC 20000-1:2018**  
for the scope of

**Service Management System applies to NOC, Service Desk and  
Application Support Services including business functions for  
internal customers.**

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with the main certificate from **2025-12-11** until **2028-12-10**  
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this certificate may be obtained by consulting the certification body at [info.in@tuvsud.com](mailto:info.in@tuvsud.com)

Certificate Registration No. **99 210 00030/04**

Date of Initial certification: **2025-12-11**

Issue Date: **2025-12-11** Rev. 00



Rahul Kale  
Head of Certification Body  
of TÜV SÜD South Asia Private Limited,  
Mumbai  
Member of TÜV SÜD Group



# CERTIFICATE

The Certification Body  
of TÜV SÜD South Asia Private Limited  
certifies that



**Apollo Pharmacies Limited**  
Kolkata Regional Office: RGM, 3/284, Jagardanga, Gopalpur,  
Rajarhat, Kolkata, West Bengal - 700 136, India

has implemented IT - Services Management System  
in accordance with **ISO/IEC 20000-1:2018**  
for the scope of

**Service Management System applies to NOC, Service Desk and  
Application Support Services including business functions for  
internal customers.**

The certificate is valid in conjunction  
with the main certificate from **2025-12-11** until **2028-12-10**

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Certificate Registration No. **99 210 00030/05**

Date of Initial certification: **2025-12-11**

Issue Date: **2025-12-11** Rev. 00



Rahul Kale  
Head of Certification Body  
of TÜV SÜD South Asia Private Limited,  
Mumbai  
Member of TÜV SÜD Group



# CERTIFICATE

The Certification Body  
of TÜV SÜD South Asia Private Limited  
certifies that



**Apollo Pharmacies Limited**  
Hyderabad Regional Office: Apollo Medical Building,  
Jubilee Hills, Hyderabad - 500 033, Telangana, India

has implemented IT - Services Management System  
in accordance with **ISO/IEC 20000-1:2018**  
for the scope of

**Service Management System applies to NOC, Service Desk and  
Application Support Services including business functions for  
internal customers.**

The certificate is valid in conjunction  
with the main certificate from **2025-12-11** until **2028-12-10**

Subject to successful completion of annual periodic audits

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Certificate Registration No. **99 210 00030/06**

Date of Initial certification: **2025-12-11**

Issue Date: **2025-12-11** Rev. 00



Rahul Kale  
Head of Certification Body  
of TÜV SÜD South Asia Private Limited,  
Mumbai  
Member of TÜV SÜD Group



# CERTIFICATE

The Certification Body  
of TÜV SÜD South Asia Private Limited  
certifies that



**Apollo Pharmacies Limited**  
Mumbai Regional Office: G-1, 1st Floor, Devidayal Compound, Panna  
House, Opp. Ishwar Nagar Bus Stop, Vijaya House, Near LBS Marg,  
Bhandup West, Mumbai - 400 078, Maharashtra, India

has implemented IT - Services Management System  
in accordance with **ISO/IEC 20000-1:2018**  
for the scope of

**Service Management System applies to NOC, Service Desk and  
Application Support Services including business functions for  
internal customers.**

The certificate is valid in conjunction  
with the main certificate from **2025-12-11** until **2028-12-10**

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Certificate Registration No. **99 210 00030/07**

Date of Initial certification: **2025-12-11**

Issue Date: **2025-12-11** Rev. **00**



Rahul Kale  
Head of Certification Body  
of TÜV SÜD South Asia Private Limited,  
Mumbai  
Member of TÜV SÜD Group



# CERTIFICATE

The Certification Body  
of TÜV SÜD South Asia Private Limited  
certifies that



**Apollo Pharmacies Limited**  
Vijayawada Regional Office: Door No: 76-12-3/5, Dolphin Bar Road,  
Bhavanipuram, Vijayawada, Andhra Pradesh - 520 012, India

has implemented IT - Services Management System  
in accordance with **ISO/IEC 20000-1:2018**  
for the scope of

**Service Management System applies to NOC, Service Desk and  
Application Support Services including business functions for  
internal customers.**

The certificate is valid in conjunction  
with the main certificate from **2025-12-11** until **2028-12-10**  
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Certificate Registration No. **99 210 00030/08**

Date of Initial certification: **2025-12-11**

Issue Date: **2025-12-11** Rev. 00



Rahul Kale  
Head of Certification Body  
of TÜV SÜD South Asia Private Limited,  
Mumbai  
Member of TÜV SÜD Group



# CERTIFICATE

The Certification Body  
of TÜV SÜD South Asia Private Limited  
certifies that



**Apollo Pharmacies Limited**  
Ahmadabad Regional Office: 23, 24 Shayona Silver Estate,  
Nr Silver Oak Club, Opp. Bpc Mixer, Ahmadabad - 382 481, Gujarat, India

has implemented IT - Services Management System  
in accordance with **ISO/IEC 20000-1:2018**  
for the scope of

**Service Management System applies to NOC, Service Desk and  
Application Support Services including business functions for  
internal customers.**

The certificate is valid in conjunction  
with the main certificate from **2025-12-11** until **2028-12-10**  
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Certificate Registration No. **99 210 00030/09**

Date of Initial certification: **2025-12-11**

Issue Date: **2025-12-11** Rev. 00



Rahul Kale  
Head of Certification Body  
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Mumbai  
Member of TÜV SÜD Group



# CERTIFICATE

The Certification Body  
of TÜV SÜD South Asia Private Limited  
certifies that



**Apollo Pharmacies Limited**  
Bhubaneswar Regional Office: Plot No-20, Ashok Nagar,  
Bhubaneswar, Odisha - 751 009, India

has implemented IT - Services Management System  
in accordance with **ISO/IEC 20000-1:2018**  
for the scope of

**Service Management System applies to NOC, Service Desk and  
Application Support Services including business functions for  
internal customers.**

The certificate is valid in conjunction  
with the main certificate from **2025-12-11** until **2028-12-10**

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Certificate Registration No. **99 210 00030/10**

Date of Initial certification: **2025-12-11**

Issue Date: **2025-12-11** Rev. 00



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of TÜV SÜD South Asia Private Limited,  
Mumbai  
Member of TÜV SÜD Group



# CERTIFICATE

The Certification Body  
of TÜV SÜD South Asia Private Limited  
certifies that



**Apollo Pharmacies Limited**  
Madurai Regional Office: No 5/96 C, Ulaganeri,  
Melur Main Road, Madurai - 625 107, Tamil Nadu, India

has implemented IT - Services Management System  
in accordance with **ISO/IEC 20000-1:2018**  
for the scope of

**Service Management System applies to NOC, Service Desk and  
Application Support Services including business functions for  
internal customers.**

The certificate is valid in conjunction  
with the main certificate from **2025-12-11** until **2028-12-10**

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Certificate Registration No. **99 210 00030/11**

Date of Initial certification: **2025-12-11**

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